

## MORE® AntiEtch® Warranty



A MORE® AntiEtch® Certified Applicator must install MORE® AntiEtch® (“Product”) in accordance with application instructions provided by MORE Surface Care, LLC (“MORE”). The MORE® AntiEtch® Certified Applicator must register the MORE® AntiEtch® Warranty (“Warranty”) at [www.moresurfacecare.com/pages/more-antietch-anti-etch](http://www.moresurfacecare.com/pages/more-antietch-anti-etch).

### **Warranty**

MORE offers a 10-year limited warranty on the Product when installed in accordance with MORE specifications and applicable industry standards and building codes. MORE warrants to the original owner that the Product will be free from manufacturing defects, will resist stains and etching, and will not deteriorate under normal use for 10 years. This 10-year limited warranty does not cover normal wear and tear of the Product, nor does it eliminate the need for routine maintenance and cleaning. This 10-year limited warranty covers the Product only and excludes all claims related to the underlying natural stone surface.

### **Exclusions**

MORE is not responsible for structural failure, misuse of Product, or workmanship not in accordance with manufacturer's instructions and applicable industry standards and building codes. MORE is also not responsible for damage caused by heavy use and/or traffic, abusive conditions, or accidents, including, but not limited to, scratching and scuffing. All other warranties are disclaimed. The warranty stated above is in place of all other warranties, express or implied, to the extent of the law. MORE expressly disclaims or limits all other warranties, including warranties of merchantability and fitness for a particular purpose.

Limitation of remedies: the refund/replacement remedy stated in this warranty is the only remedy against MORE available to owner or to any other party. In no event will MORE be liable for special, indirect, incidental, or consequential damages (including lost profits) arising out of or connected to the Product, nor pay damages in any amount exceeding the original price of the Product shown to be defective. Some states and/or provinces do not allow limitations on how long an implied warranty lasts, so the above limitation may not apply to you. Some states and/or provinces do not allow the exclusion or limitation of incidental or consequential damages, so the above limitations or exclusion may not apply to you.

### **Other Exclusions**

1. Replacement costs for labor and installation materials such as tile, natural stone, grout, setting materials, electrical, plumbing, and any other costs associated with the installation.
2. Improper installation.
3. Improper use of maintenance and household products.
4. Ordinary wear and tear.
5. Any item that might be expected to damage the Product, including, but not limited to, abuse, negligence, falling objects, fire, earthquake, tornado, or other natural disaster, exposure to extreme heat, or accident.
6. Outdoor use.
7. Variations between field and trim, tile and stone.
8. Natural variations from design and color samples or photos.
9. Any color or shade variations, different markings, holes, pits, inclusions, veining, density, and any element inherent to natural stone surfaces.
10. The MORE® AntiEtch® Certified Applicator will make every effort to ensure the surface is cleaned and prepared properly for the coating's application. However, the Certified Applicator is not responsible for discoloration or delamination caused by surface contaminants, including, but not limited to, oil, grease, sealers, impregnators, enhancers, waxes, resins, polyester fill, adhesives, and/or silicone.

### **Procedure for Making a Claim**

The original purchaser must notify MORE of the defect in writing within 30 days of discovering the alleged defect, stain, and/or etch. The original purchaser must supply the original purchase invoice that was provided by the MORE® AntiEtch® Certified Applicator. Failure to produce documentation renders warranty null and void in its entirety. No claim will be honored unless MORE is allowed to inspect the allegedly defective Product. Failure to produce Product for inspection renders the warranty null and void in its entirety. After inspection, MORE will send a technician to remove the stain and/or etch from the surface. Mail or email your written claim along with proof of purchase to the following:

MORE Surface Care, LLC, P.O. Box 50023, East Palo Alto, CA 94303, United States; [warranty@moresurfacecare.com](mailto:warranty@moresurfacecare.com)  
(844) 404-MORE (6673)



**Required Registration Information**

**Warranty Number**

MORE® AntiEtch® Warranty Registration Number (located on product label):

**Client Information**

Name:

Address:

Phone Number:

Email Address:

**MORE® AntiEtch® Certified Applicator Information**

Company Name:

Contact Name:

Address:

Phone Number:

Email Address:

**Installation Specifications**

Surface Type (i.e., marble, limestone, etc.):

Surface Texture (honed, polished, leathered):

Treated Square Footage: